### BEFORE

# THE PUBLIC SERVICE COMMISSION OF

### SOUTH CAROLINA

DOCKET NO. 2007-385-C - ORDER NO. 2008-102

## **FEBRUARY 15, 2008**

IN RE:	Application of Bandwidth.com CLEC, LLC	)	ORDER GRANTING
	for a Certificate of Public Convenience and	)	CERTIFICATE AND
	Necessity to Provide Resold and Facilities-	)	APPROVING FLEXIBLE
	Based Interexchange and Local Exchange	)	AND MODIFIED
	Communications Services, for Flexible Rate	)	ALTERNATIVE
	Structure for Local Exchange Service	)	REGULATION
	Offerings First Approved in Docket No. 97-	)	
	467-C, and for Alternative Regulation First	)	
	Approved in Docket No. 95-661-C	)	

This matter comes before the Public Service Commission of South Carolina ("Commission") by way of the Application of Bandwidth.com CLEC, LLC ("Bandwidth" or the "Company") requesting a Certificate of Public Convenience and Necessity authorizing it to provide resold and facilities-based interexchange and local exchange telecommunications services within the State of South Carolina. The Company's Application was filed pursuant to S.C. Code Ann. §58-9-280 (Supp. 2006) and the rules and regulations of the Commission. By its Application, Bandwidth also requests flexible regulation of its local exchange service offerings pursuant to Order No. 98-165 in Docket No. 1997-467-C, alternative regulation of its business interexchange services consistent with Commission Orders, and waiver of certain Commission regulations.

The Commission's Docketing Department instructed Bandwidth to publish, one time, a Notice of Filing in newspapers of general circulation in the areas of the state affected by the Application. The purpose of the Notice of Filing was to inform interested parties of the Application of Bandwidth and of the manner and time in which to file the appropriate pleadings for participation in the proceeding. Bandwidth complied with this instruction and provided the Commission with proof of publication of the Notice of Filing. A Petition to Intervene was filed by the South Carolina Telephone Coalition ("SCTC"). Subsequent to the intervention, Bandwidth and the SCTC reached a Stipulation, attached hereto as Order Exhibit 1.

Subsequently, Bandwidth and the Office of Regulatory Staff ("ORS") filed a Settlement Agreement attached hereto as Order Exhibit 2. A hearing was convened on February 4, 2008, at 10:00 a.m. in the offices of the Commission in Columbia, South Carolina. before David Butler, Hearing Examiner. Bandwidth was represented by John J. Pringle, Jr., Esquire. The ORS was represented by C. Lessie Hammonds, Esquire. Kade Ross, Chief Operating Officer of the Company, appeared and testified in support of the Company's Application.

The record reveals that Bandwidth is a limited liability company organized under the laws of the State of Delaware and that it is registered to transact business in South Carolina as a foreign company. According to Mr. Ross, the Company seeks authority to provide local exchange and interexchange services. Mr. Ross explained the Company's request for authority, and the record further reveals the Company's services, operations, and marketing procedures. The Company intends to offer services to residential and

business customers located in the State of South Carolina through a combination of its own facilities and facilities leased from BellSouth. Mr. Ross also discussed Bandwidth's technical, financial, and managerial resources to provide the services for which it seeks authority. Mr. Ross offered that Bandwidth possesses sufficient financial resources to support its operations in South Carolina.

With regard to management and technical capabilities, the Company's Application and Mr. Ross' testimony both evidence that Bandwidth's management has extensive experience in telecommunications, information technology, regulatory matters, and accounting and finance. Mr. Ross also testified that Bandwidth will operate in accordance with Commission rules, regulations, guidelines, and Commission Orders. Mr. Ross offered that approval of Bandwidth's Application would serve the public interest.

Mr. Ross, on behalf of the Company, requests a waiver of 26 S.C. Code Ann. Regs. 103-610, since the Company's books are maintained in North Carolina. Further, the Company requests an exemption from record keeping policies that require maintenance of financial records in conformance with the Uniform System of Accounts ("USOA"). Bandwidth maintains its books in accordance with Generally Accepted Accounting Principles ("GAAP"). In addition, the Company requests that it not be required to publish local exchange directories and therefore requests waiver of 26 S.C. Code Ann. Regs. 103-631.

After consideration of the applicable law, the Company's Application, and the evidence presented at the hearing, the Commission hereby issues its findings of fact and conclusions of law:

# **FINDINGS OF FACT**

- 1. Bandwidth is organized as a limited liability company under the laws of the State of Delaware, and is authorized to do business as a foreign company in South Carolina by the Secretary of State.
- 2. Bandwidth desires to operate as a provider of resold and facilities-based local and interexchange telecommunications services in South Carolina.
- 3. We find that Bandwidth possesses the managerial experience and capability to operate as a provider, through resale and by means of its own facilities, of local exchange services and interexchange telecommunications services in South Carolina.
- We find that Bandwidth possesses sufficient financial resources to provide the telecommunications services as described in its Application and testimony.
- 5. We find that the issuance of a Certificate of Public Convenience and Necessity to Bandwidth to operate as a provider of interexchange and local exchange telecommunications services in South Carolina would be in the best interest of the citizens of South Carolina by providing more innovative services.
- 6. We find that Bandwidth will not initially offer prepaid calling card services but, in the event that Bandwidth in the future offers or provides such a service, Bandwidth shall post a surety bond or certificate of deposit for prepaid calling card and long distance services in the amount of \$5,000 as required by the Commission
- 6. Bandwidth requests a waiver of 26 S.C. Code Ann. Regs. 103-610. The Commission finds Bandwidth's requested waiver reasonable and understands the

potential difficulty presented to Bandwidth should the waiver not be granted. Further, we find that a waiver of 26 S.C. Code Ann. Regs. 103-610 to be in the public interest. We also believe that exemption from the policies that would require the Company to keep its records under the USOA is reasonable. Additionally we find that a waiver of 26 S.C. Code Ann. Regs. 103-631 is reasonable and in the public interest.

- 7. The Company has the managerial, technical, and financial resources to provide the telecommunications services as described in its Application. S.C. Code Ann. Section 58-9-280 (B) (1) (Supp. 2007).
- 8. The Commission finds that the Company's "provision of service will not adversely impact the availability of affordable local exchange service." S.C. Code Ann. Section 58-9-280 (B) (3) (Supp. 2007).
- 9 The Commission finds that the Company will support universally available telephone service at affordable rates. S.C. Code Ann. Section 58-9-280 (B) (4) (Supp. 2007).
- 10. The Commission finds that telecommunications services to be provided by the Company will meet the service standards of the Commission. S.C. Code Ann. Section 58-9-280 (B) (2) (Supp. 2007).
- 11. The Commission finds that the provision of local exchange telecommunications service by the Company "does not otherwise adversely impact the public interest." S.C. Code Ann. Section 58-9-280(B)(5) (Supp. 2007).

### **CONCLUSIONS OF LAW**

- 1. The Commission concludes that Bandwidth possesses the managerial, technical, and financial resources to provide the telecommunications services as described in its Application.
- 2. The Commission concludes that Bandwidth will participate in the support of universally available telephone service at affordable rates to the extent that Bandwidth may be required to do so by the Commission.
- 3. The Commission concludes that Bandwidth will provide telecommunications services which will meet the service standards of the Commission.
- 4. The Commission concludes that approval of Bandwidth's Application to provide intrastate telecommunications services within South Carolina will serve the public interest by providing for efficient use of existing telecommunications resources.
- 5 The Commission concludes that the provision of telecommunications service by Bandwidth will not adversely impact the public interest.
- 6. The Commission concludes that the issuance of the authority to provide intrastate interexchange and local exchange telecommunications services as requested by Bandwidth and as set forth in its Application and Mr. Ross' testimony is in the best interests of the citizens of the State of South Carolina.
- 7. The Commission concludes that a Certificate of Public Convenience and Necessity should be granted to Bandwidth to provide resold and facilities-based intrastate interexchange and local exchange telecommunications services.

- 8. The Commission adopts a rate design for Bandwidth for its residential interexchange telecommunications services which include maximum rate levels for each tariff charge. A rate structure incorporating maximum rate levels with the flexibility for adjustment below the maximum rate levels has been previously adopted by the Commission. *In Re: Application of GTE Sprint Communications Corporation, etc.*, Order No. 84-622, issued in Docket No. 84-10-C (August 2, 1984).
- Bandwidth shall not adjust its residential interexchange rates for end-users below the approved maximum level without notice to the Commission and to the public. Bandwidth shall file its proposed rate changes, publish its notice of such changes, and file affidavits of publication with the Commission two weeks prior to the effective date of the changes. However, the public notice requirement is waived, and therefore not required, for reductions below the maximum cap in instances which do not affect the general body of subscribers or do not constitute a general rate reduction. *In Re: Application of GTE Sprint Communications, etc.*, Order No. 93-638, issued in Docket No. 84-10-C (July 16, 1993). Any proposed increase in the maximum rate level for residential interexchange services reflected in the tariff which would be applicable to the general body of the Company's subscribers shall constitute a general ratemaking proceeding and will be treated in accordance with the notice and hearing provisions of S.C. Code Ann. §58-9-540 (Supp.2006).
- 10. The Commission concludes that Bandwidth's intrastate interexchange business telecommunications services shall be regulated in accordance with the principles and procedures established for alternative regulation of business service offerings set out

in Order Nos. 95-1734 and 96-55 in Docket No. 95-661-C. The Commission has previously granted this "alternative regulation" to competitive intrastate interexchange carriers operating within South Carolina, and the Commission concludes that the competitive marketplace requires the Commission to allow this flexible regulation to those carriers which request it. Specifically, the Commission-approved alternative regulation allows business service offerings, including consumer card services, operator services, and private line service, to be subject to a relaxed regulatory scheme identical to that granted to AT&T Communications in Order Nos. 95-1734 and 96-55 in Docket No. 95-661-C.

However, pursuant to Order No. 2001-997 (Docket No. 2000-407-C), this Commission has modified alternative regulation by the re-imposition of rate caps with regard to certain "operator-assisted calls" where a customer uses a local exchange carrier's calling card to complete calls from locations which have not selected that local exchange carrier as the toll provider. Order No. 2001-997, dated November 8, 2001, imposed a maximum cap of \$1.75 for operator surcharges for such calls, and a maximum cap of \$0.35 related to the flat per-minute rate associated with these calls. Under this relaxed regulatory scheme, tariff filings for business services shall be presumed valid upon filing.

If an investigation of a particular tariff filing is instituted within seven days of the filing date, the tariff filing will then be suspended until further Order of the Commission.

If an investigation is instituted on a particular tariff filing, notice of the investigation will

be provided to the person or entity making the tariff filing and to the Commission. The notice is timely if dated within seven days of the filing date.

- 11. The Commission concludes the Company's local exchange telecommunications services shall be regulated in accordance with the principles and procedures established for flexible regulation first granted to NewSouth Communications by Order No. 98-165 in Docket No. 97-467-C. Specifically, the Commission adopts for the Company's competitive intrastate local exchange services a rate structure incorporating maximum rate levels with the flexibility for adjustment below the maximum rate levels approved by the Commission. Further, the Company's local exchange service tariff filings are presumed valid upon filing. An investigation of the tariff filing may be instituted within 30 days of the tariff filing, in which case the tariff filing would be suspended pending further Order of the Commission. If an investigation is instituted on a particular tariff filing, notice of the investigation will be provided to the person or entity making the tariff filing and to the Commission. The notice is timely if dated within thirty days of the filing date. Further, any such tariff filings will be subject to the same monitoring process as similarly situated local exchange carriers.
- 12. We conclude that Bandwidth's request for waiver of 26 S.C. Code Ann. Regs. 103-610 should be granted, since strict compliance with the regulation potentially causes undue hardship on the Company. We also grant exemption from the policies requiring the use of USOA. In addition, we grant waiver of 26 S.C. Code Ann. Regs. 103-631, which requires publication of a local telephone directory.
  - 13. The Settlement Agreement between the parties should be approved.

### IT IS THEREFORE ORDERED, ADJUDGED, AND DECREED THAT:

- 1. A Certificate of Public Convenience and Necessity should be granted to Bandwidth to provide resold interexchange telecommunications services through the resale of services authorized for resale by tariffs of carriers approved by the Commission and by means of its own facilities as applicable, as well as to provide resold and facilities-based local exchange telecommunications services within the State of South Carolina.
- 2. The Company's rate designs for its products shall conform to those designs described in Conclusions of Law above.
- If it has not already done so by the date of issuance of this Order, 3 Bandwidth shall file its revised tariff, if any, and an accompanying price list for any applicable rates within thirty (30) days of receipt of this Order. The revised tariff should be electronically filed in a text searchable PDF format using the Commission's DMS System (http://dms.psc.sc.gov). An additional copy should be sent via email to Commission's the ETariff etariff@psc.sc.gov be included in to (http://etariff.psc.sc.gov). Future revisions to the tariff should be made using the ETariff System. The filed tariff shall be consistent with the findings of this Order and shall be consistent with the Commission's Rules and Regulations, as well as the provisions of the Sterling-ORS Settlement Agreement.
- 4. The Company's service is subject to access charges pursuant to Commission Order No. 86-584, in which the Commission determined that for access purposes resellers and facilities-based interexchange carriers should be treated similarly.

- 5. With regard to the Company's resale of service, an end-user should be able to access another interexchange carrier or operator service provider if the end-user so desires.
- 6. Bandwidth shall resell the services of only those interexchange carriers or LECs authorized to do business in South Carolina by this Commission. If Bandwidth changes underlying carriers, it shall notify the Commission in writing.
- 7. With regard to the origination and termination of toll calls within the same LATA. Bandwidth shall comply with the terms of Order No. 93-462, Order Approving Stipulation and Agreement, in Docket Nos. 92-182-C, 92-183-C, and 92-200-C (June 3, 1993), with the exception of the 10-XXX intraLATA dialing requirement, which has been rendered obsolete by the toll dialing parity rules established by the FCC pursuant to the Telecommunications Act of 1996 (47 C.F.R. § 51.209). Specifically, Bandwidth shall comply with the imputation standard as adopted by Order No. 93-462 and more fully described in paragraph 4 of the Stipulation and Appendix B approved by Order No. 93-462.
- Bandwidth shall file annual financial information in the form of annual 8. reports and gross receipts reports as required by the Commission. The annual report and the gross receipt report will necessitate the filing of intrastate information. Therefore, Bandwidth shall keep financial records on an intrastate basis for South Carolina to comply with the annual report and gross receipts filings. The proper form for filing information found at the ORS' website at financial can be annual www.regulatorystaff.sc.gov. The title of this form is "Telecommunications Company

Annual Report." This form shall be utilized by the Company to file annual financial information with the Commission and ORS and shall be filed no later than **April 1**<sup>st</sup>.

Commission gross receipts forms are due to be filed with the Commission and ORS no later than **August 31<sup>st</sup>** of each year. The proper form for filing gross receipts information can be found at the ORS website at <a href="www.regulatorystaff.sc.gov">www.regulatorystaff.sc.gov</a>, and the appropriate form is entitled "Gross Receipts Form."

Each telecommunications company certified in South Carolina is required to file annually with the ORS the Intrastate Universal Service Fund ("USF") worksheet, which may be found on the ORS's website at <a href="https://www.regulatorystaff.sc.gov">www.regulatorystaff.sc.gov</a>. This worksheet provides ORS information required to determine each telecommunications company's liability to the State USF fund. The Intrastate USF worksheet is due to be filed annually no later than July 1st with ORS.

9. The Company shall, in compliance with Commission regulations, designate and maintain an authorized utility representative who is prepared to discuss, on a regulatory level, customer relations (complaint) matters, engineering operations, tests, and repairs. In addition, the Company shall provide to the Commission and ORS in writing the name of the authorized representative to be contacted in connection with general management duties as well as emergencies which occur during non-office hours. Bandwidth shall file the names, addresses, and telephone numbers of these representatives with the Commission within thirty (30) days of receipt of this Order. The "Authorized Utility Representative Information" form can be found at the Commission's website at www.psc.sc.gov/forms.asp; this form shall be utilized for the provision of this

information to the Commission and ORS. Further, the Company shall promptly notify the Commission and ORS in writing if the representatives are replaced.

- 10. The Company is directed to comply with all Rules and Regulations of the Commission, unless a regulation is specifically waived by the Commission.
- At the hearing, Bandwidth requested a waiver of 26 Code Ann. Regs. 103-610 (Supp. 2007), which requires that records required by the Commission's Rules and Regulations be maintained in South Carolina. The Commission finds Bandwidth's requested waiver reasonable and understands the potential difficulty presented to Bandwidth should the waiver not be granted. The Commission therefore grants the requested waiver. However, Bandwidth shall make available its books and records at all reasonable times upon request by the ORS, and Bandwidth shall promptly notify the Commission and ORS if the location of its books and records changes.
- 12. Bandwidth also requests that it be exempt from record keeping policies that require a carrier to maintain its financial records in conformance with the Uniform System of Accounts. The USOA was developed by the FCC as a means of regulating telecommunications companies subject to rate base regulation. As a competitive carrier, Bandwidth maintains its book of accounts in accordance with Generally Accepted Accounting Principles ("GAAP"). GAAP is used extensively by interexchange carriers and other competitive local exchange carriers. Accordingly, Bandwidth requests an exemption from the USOA requirements. We grant the Company's request for the reasons stated above.

- 13. In the event that Bandwidth offers or provides any service that would implicate Title 23, Chapter 47 of the South Carolina Code Annotated, Bandwidth is required to comply with that Title and Chapter, which governs the establishment and implementation of a "Public Safety Communications Center," which is more commonly known as a "911" system or "911 service." Services available through a 911 system include law enforcement, fire, and emergency medical services. In recognition of the necessity of quality 911 services being provided to the citizens of South Carolina, in the event Bandwidth offers or provides the appropriate services, the Commission hereby instructs Bandwidth to contact the appropriate authorities regarding 911 service in the counties and cities where the Company will be operating. Contact with the appropriate 911 service authorities is to be made before beginning local telephone service in South Carolina. Accompanying this Order is a memorandum from the State 911 Office of the Office of Research & Statistics of the South Carolina Budget and Control Board. This memorandum provides information about contacting County 911 Coordinators. By this Order and prior to providing local telephone services in South Carolina, Bandwidth shall contact the 911 coordinator in each county (and city where the city has its own 911 system) and shall provide information regarding the Company's operations as required by the 911 system.
  - 14. The Settlement Agreement between the parties is hereby approved.

15. This Order shall remain in full force and effect until further Order of the Commission.

BY ORDER OF THE COMMISSION:

G. O'Neal Hamilton, Chairman

ATTEST:

C. Robert Moseley, Vice Chairman

(SEAL)

### BEFORE

# THE PUBLIC SERVICE COMMISSION OF SOUTH CAROLINA

Docket No. 2007-385-C

Re:	Application of Bandwidth.com CLEC, LLC,	)		2	
	for a Certificate of Public Convenience and	)	8	2008	
	Necessity to Provide Resold and Facilities-	)	SB	<u>c</u>	
	based Local Exchange and Interexchange	)	Z in	56	$\sim$
	Telecommunications Services in the State	)	STIPULATION	ų,	
	of South Carolina	)	స్టర్టు	<del>-</del>	
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The South Carolina Telephone Coalition ("SCTC") (see attachment "A" for list of companies) and Bandwidth.com CLEC, LLC, ("Bandwidth.com") hereby enter into the following stipulations. As a consequence of these stipulations and conditions, SCTC does not oppose Bandwidth.com's Application. SCTC and Bandwidth.com stipulate and agree as follows:

- 1. SCTC does not oppose the granting of a statewide Certificate of Public Convenience and Necessity to Bandwidth.com, provided the South Carolina Public Service Commission ("Commission") makes the necessary findings to justify granting of such a certificate, and provided the conditions contained within this stipulation are met.
- 2. Bandwidth.com stipulates and agrees that any Certificate which may be granted will authorize Bandwidth.com to provide service only to customers located in non-rural local exchange company ("LEC") service areas of South Carolina, except as provided herein.
- 3. Bandwidth.com stipulates that it is not asking the Commission to make a finding at this time regarding whether competition is in the public interest for rural areas.
- 4. Bandwidth.com stipulates and agrees that it will not provide any local service, by its own facilities or otherwise, to any customer located in a rural incumbent LEC's service area, unless

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Order No. 2008-102

February 15, 2008

and until Bandwidth.com provides such rural incumbent LEC and the Commission with written

notice of its intent to do so at least thirty (30) days prior to the date of the intended service. During

such notice period, the rural incumbent LEC will have the opportunity to petition the Commission

to exercise all rights afforded it under Federal and State law. Also, Bandwidth.com acknowledges

that the Commission may suspend the intended date for service in rural LEC territory for ninety (90)

days while the Commission conducts any proceeding incident to the Petition or upon the

Commission's own Motion, provided that the Commission can further suspend the implementation

date upon showing of good cause.

5. Bandwidth.com stipulates and agrees that, if Bandwidth.com gives notice that it

intends to serve a customer located in a rural incumbent LEC's service area, and either (a) the

Commission receives a Petition from the rural incumbent LEC to exercise its rights under Federal or

State law within such 30-day period, or (b) the Commission institutes a proceeding of its own, then

Bandwidth.com will not provide service to any customer located within the service area in question

without prior and further Commission approval.

6. Bandwidth.com acknowledges that any right which it may have or acquire to serve a

rural telephone company service area in South Carolina is subject to the conditions contained

herein, and to any future policies, procedures, and guidelines relevant to such proposed service

which the Commission may implement, so long as such policies, procedures, and guidelines do not

conflict with Federal or State law.

7. The parties stipulate and agree that all rights under Federal and State law are reserved

to the rural incumbent LECs and Bandwidth.com, and this Stipulation in no way suspends or

adversely affects such rights, including any exemptions, suspensions, or modifications to which they

may be entitled.

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- 8. Bandwidth.com agrees to abide by all State and Federal laws and to participate, to the extent it may be required to do so by the Commission, in the support of universally available telephone service at affordable rates.
- Bandwidth.com hereby amends its application and its prefiled testimony in this docket to the extent necessary to conform with this Stipulation.

AGREED AND STIPULATED to this 9th day of ) asuary 2003 14

Bandwidth.com CLEC, LLC

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Docket No. 2007-385-C Order No. 2008-102 February 15, 2008

### ATTACHMENT A

# South Carolina Telephone Coalition Member Companies for Purposes of Local Service Stipulation

ALLTEL South Carolina, Inc.

Chesnee Telephone Company

Chester Telephone Company

Farmers Telephone Cooperative, Inc.

Ft. Mill Telephone Company

Home Telephone Company, Inc.

Lancaster Telephone Company

Lockhart Telephone Company

McClellanville Telephone Company

Norway Telephone Company

Palmetto Rural Telephone Cooperative, Inc.

Piedmont Rural Telephone Cooperative, Inc.

Pond Branch Telephone Company

Ridgeway Telephone Company

Rock Hill Telephone Company

Sandhill Telephone Cooperative, Inc.

St. Stephen Telephone Company

West Carolina Rural Telephone Cooperative, Inc.

Williston Telephone Company

Docket No. 2007-385-C Order No. 2008-102 February 15, 2008

### **BEFORE**

## THE PUBLIC SERVICE COMMISSION OF

### **SOUTH CAROLINA**

### **DOCKET NO. 2007-385-C**

In Re:	)	
Application of Bandwidth.com CLEC,	)	
LLC to Provide Resold Interexchange	)	SETTLEMENT AGREEMENT
And Local Exchange Telecommunication	ns)	
Services Throughout South Carolina	)	
_	)	

This Settlement Agreement ("Settlement Agreement") is made by and among the Office of Regulatory Staff ("ORS") and Bandwidth.com CLEC, LLC ("Bandwidth.com" or "the Company") (collectively referred to as the "Parties" or sometimes individually as "Party");

WHEREAS, on October 25, 2007, Bandwidth.com filed its Application requesting (i) a Certificate of Public Convenience and Necessity be granted authorizing the Company to provide resold and facilities-based local exchange and interexchange telecommunications services throughout the State of South Carolina; (ii) alternative regulation of its interexchange business services consistent with Orders 95-1734 and 96-55 in Docket No. 95-661-C as modified by Order No. 2001-997 in Docket No. 2000-407-C; (iii) flexible regulation for its local exchange telecommunications services consistent with Order No. 98-165 in Docket No. 97-467-C; (iv) waiver of certain regulations of the Public Service Commission of South Carolina ("Commission"), specifically Regulations 103-610 regarding location of records and 103-631 concerning publishing and distributing local exchange directories; and (v) a waiver of any requirement to maintain financial records in conformance with the Uniform System of Accounts ("USOA");

WHEREAS on November 5, 2007, the Commission issued a Notice of Filing and Hearing and established a return date of December 6, 2007, for the filing of letters of protest or petitions to intervene and established a hearing date of February 4, 2008 for the application to be heard before a hearing examiner;

WHEREAS, on November 14, 2007, the South Carolina Telephone Coalition ("SCTC") filed a Petition to Intervene in this docket;

WHEREAS, on January 3, 2008, counsel for ORS entered a Revised Notice of Appearance in this matter;

WHEREAS, on November 16, 2007, the Commission issued its Order No. 2007-826 by which the Commission appointed David Butler, Esquire as the Hearing Examiner in this matter;

WHEREAS, on January 9, 2008 the SCTC filed with the Commission a Stipulation between the SCTC and Bandwidth.com;

WHEREAS, on January 2, 2008, the Company pre-filed the direct testimony of Kade Ross with the Commission;

WHEREAS, the purpose of this proceeding is to review the application filed by Bandwidth.com and its requests (i) for a Certificate of Public Convenience and Necessity to provide facilities-based and resold local exchange and interexchange telecommunications services within the State of South Carolina; (ii) for alternative regulation of its interexchange business services, consumer card services, operator services, and private line services consistent with Orders 95-1734 and 96-55 in Docket No. 95-661-C as modified by Order No. 2001-997 in Docket No. 2000-407-C; (iii) for flexible regulation for its local exchange telecommunications services consistent with Order No. 98-165 in Docket No. 97-467-C; (iv) for waiver of certain of the Commission Regulations, specifically Regulations 103-610 regarding location of records and

103-631 concerning publishing and distributing local exchange directories; and (v) for waiver of any requirement to maintain financial records in conformance with the USOA;

WHEREAS, since the filing of the notice, ORS has conducted a review of the technical, managerial, and financial expertise of the Company to provide the services requested in the Application;

WHEREAS, ORS has reviewed the Application and the financial data provided by Bandwidth.com, and ORS has calculated certain performance ratios based upon information provided by the Company;

WHEREAS, ORS has investigated the services to be offered by Bandwidth.com and its intended customer service plans;

WHEREAS, ORS has reviewed the proposed tariffs submitted by the Company;

WHEREAS, ORS has reviewed the prefiled testimony of Kade Ross;

WHEREAS, as a result of its investigations, ORS has determined (a) Bandwidth.com intends to offer resold and facilities-based local and long-distance telecommunications services such as residential and business local exchange services, switched outbound ("1 +" dialing), toll-free service, directory assistance services, and operator services; (b) the officers of the Company possess sufficient technical and managerial abilities to adequately provide the services applied for; (c) based upon the information provided and the analysis performed, Bandwidth.com appears to have access to sufficient financial resources necessary to provide the services proposed in its application; (d) the Company's proposed tariffs with the amendments as agreed to in this Settlement Agreement comply with Commission statutes and regulations; (e) the Company agrees that the services to be provided by Bandwidth.com will meet the service standards required by the Commission; (f) the provision of services by Bandwidth.com will not

adversely impact the availability of affordable telecommunications services; (g) to the extent it is required to do so by the Commission, the Company will participate in the support of universally available telephone service at affordable rates; and (h) the provision of interexchange services by Bandwidth.com will not adversely impact the public interest;

WHEREAS, to ensure compliance with the Commission's statutes and regulations, the Parties have agreed to the following comprehensive settlement of all issues in this docket;

WHEREFORE, in the spirit of compromise, the Parties hereby stipulate and agree to the following terms and conditions:

- 1) The Parties agree that Bandwidth's Application and exhibits to the Application are incorporated into this Settlement Agreement and made a part hereof;
- 2) The Parties agree to stipulate into the record before the Commission this Settlement Agreement. The Parties also agree to stipulate to the pre-filed testimony of the Company's witness Kade Ross without cross-examination by ORS;
- Bandwidth.com has submitted financial data, which was provided as Exhibit 4 to the Company's Application and which was granted Protective Treatment by Commission Hearing Examiner Directive dated November 8, 2008 and which financial data is incorporated by reference;
- 4) The Parties agree that Bandwidth.com should be granted a Certificate of Public Convenience and Necessity to provide facilities-based and resold local exchange and interexchange telecommunications services within the state of South Carolina;
- 5) The Company has requested a waiver of 26 S.C. Code Ann. Regs. 103-610 concerning the location of books and records. However, S.C. Code Ann. §58-9-380 (Supp. 2006) provides that:

Each telephone utility shall have an office in one of the counties of this State in which its property or some part thereof is located and shall keep in such office all such books, accounts, papers and records as shall reasonably be required by the Office of Regulatory Staff. No books, accounts, papers or records required by the ORS to be kept within the State shall be removed at any time from the State except upon such conditions as may be prescribed by the Office of Regulatory Staff.

ORS is agreeable to allowing Bandwidth.com to maintain its books and records outside of the State of South Carolina in exchange for Bandwidth.com agreeing to provide access to its books and records. ORS is agreeable to the Company maintaining its books and records at its principal offices in the State of North Carolina, and Bandwidth.com agrees to notify the ORS of any change in the location of the principal office or in the location where the books and records are maintained. This provision of the Settlement Agreement shall not be construed as a waiver by ORS of S.C. Code Ann. § 58-4-55 (Supp. 2006) or § 58-9-1070 (Supp. 2006). ORS expressly reserves its rights to require the production of books, records and other information located within or outside of the State of South Carolina in order to carry out its duties and compliance with any state or federal regulation;

- ORS does not oppose the Company's request for waiver of 26 S.C. Code Ann. Regs. 103-631 which requires the publication and distribution of directories, and Bandwidth.com agrees to make arrangements with publishers of local directories in South Carolina to include the names and telephone numbers of Bandwidth.com's subscribers and customers in local directories, unless a subscriber indicates his/her desire for an unpublished telephone number;
- 7) Bandwidth.com has requested a waiver of any rule or regulation that might require a carrier to maintain its financial records in conformance with the USOA. The Company acknowledges that S.C. Code Ann. § 58-9-340 (Supp. 2006) provides that the ORS may, in its discretion and subject to the approval of the Commission, prescribe systems of accounts to be

kept by telephone utilities subject to the commission's jurisdiction and that the ORS may prescribe the manner in which the accounts shall be kept and may require every telephone utility to keep its books, papers, and records accurately and faithfully according to the system of accounts as prescribed by the ORS. The Company agrees to keep its books, papers, and records in such a manner that permits ORS to audit its revenues and expenses for compliance with programs such as but not limited to the Universal Service Fund ("USF") and the Interim LEC Fund, dual party relay service fund, and gross receipts. Bandwidth.com agrees to complete the reporting forms for such programs as, but not limited to, USF, dual party relay service fund, Interim LEC, and gross receipts as may be required by the ORS of telecommunications companies certificated to operate within South Carolina and as the reporting forms may be amended from time to time;

ORS does not oppose Bandwidth.com's requests (a) for flexible regulation for its local telecommunications service offerings consistent with Order No. 98-165 in Docket No. 97-467-C, such flexible regulation including specifically (i) adoption of a competitive rate structure incorporating maximum rate levels with the flexibility for rate adjustment below the maximum rate levels and (ii) presumptively valid tariff filings upon filing subject to an investigation of such tariff filing being instituted within thirty (30) days and (b) for alternative regulation of its interexchange business services, consumer card services, operator services, and private line service offerings consistent with the procedures described and set forth in Orders 95-1734 and 96-55 in Docket No. 95-661-C as modified by Order No. 2001-997 in Docket No. 2000-407-C, specifically (i) regulation of these services listed above in the same manner as these services are regulated of AT&T Communications of the Southern States, Inc., (ii) removal of the maximum rate tariff requirements for Bandwidth.com's business services, private line, and customer

February 15, 2008

network-type offerings, except in instances governed by Order No. 2001-997 which reinstituted maximum rates for surcharges and rates associated with certain intrastate operator-assisted calls; (iii) presumptively valid tariff filings for these interexchange services unless an investigation of a particular filing is instituted within seven (7) days, in which case the tariff filing will be suspended until resolution of the investigation or until further order of the Commission; and (iv) grant Bandwidth.com the same treatment as AT&T Communications of the Southern States, Inc. in connection with any future relaxation of reporting requirements;

- 9) The Company agrees to resell the services only of those local exchange providers or interexchange carriers authorized to do business in South Carolina by the Commission;
- Bandwidth.com agrees that it will allow an end-user of resold services to access an alternative interexchange carrier or operator service provider if the end-user expresses such a desire;
- Bandwidth.com agrees to file necessary financial, and other, information with the Commission and ORS for universal service fund reporting, dual party relay service fund reporting, interim LEC fund reporting, annual reporting, gross receipts reporting, and/or any other reporting which may now or in the future be applicable to telecommunications providers such as Bandwidth.com. The Parties agree that such reports shall be filed pursuant to ORS' instructions and monies shall be remitted in accordance with the directions of the ORS and the Commission.
- The Company agrees to maintain its books and records in a manner that would permit ORS to examine any of the Company's reports filed with the Commission and provided to ORS.

Order No. 2008-102 February 15, 2008

- 13) Bandwidth.com agrees to file with the Commission and ORS a completed authorized utility representative forms within thirty (30) days of the Commission's order.
- 14) In the event that Bandwidth.com offers prepaid calling card services in the future, the Company agrees that it shall post a surety bond in the amount of \$5,000 as required by the Commission;
- users, Bandwidth.com agrees to comply with the verification regulations governing change of preferred carriers as established by Federal Communications Commission ("FCC"). In addition, in the event that Bandwidth.com offers local and long distance services to end users, the Company agrees to comply with the marketing practices and guidelines established by the Commission in Order No. 95-658;
- Bandwidth.com agrees to comply with South Carolina Code Section § 58-9-300 entitled "Abandonment of Service." Additionally, to the extent applicable, the Company agrees to adhere to the FCC's rule 47 C.F.R. § 64.1190 and 64.1130 regarding preferred carrier freezes and the requirement that the form of the written authorization for the institution of the freeze be a separate or easily separable document. Prior to abandonment of service, the Company shall remove any preferred carrier freeze so as to enable consumers to seamlessly transfer their telephone numbers to another provider;
- 17) To the extent necessary, Bandwidth.com agrees to engage in good faith negotiations with non-BellSouth incumbent local exchange carriers whose networks interconnect with BellSouth at the same local tandem regarding traffic exchange;
- 18) It is understood and agreed that Bandwidth.com will not initially offer or provide any service that would implicate Title 23, Chapter 47 of the South Carolina Code Annotated

regarding "Public Safety Communications Centers," but in the event that the Company in the future offers or provides a service to which Title 23, Chapter 47 of the South Carolina Code regarding "Public Safety Communications Centers," also known as 911 services, the Company agrees to comply with Title 23, Chapter 47 of the South Carolina Code Annotated, which governs the establishment and implementation of a "Public Safety Communications Center," also known as 911 services." At that time, Bandwidth.com agrees to contact the appropriate authorities regarding 911 services in the counties and cities where Bandwidth.com will be operating prior to initiating local service in South Carolina and shall provide the 911 coordinator in each county and/or city with information regarding Bandwidth.com's operations. Attached as Exhibit 1 to this Settlement Agreement is a memorandum from the State 911 Office which provides contact information for the County 911 Coordinators;

- 19) The Company agrees to comply with all rules and regulations of the Commission unless the Commission has expressly waived such rule or regulation;
- 20) Bandwidth.com agrees to file a final revised tariff with both the ORS and the Commission and the revised tariff shall reflect and be in accordance with ORS' recommendations as set forth in the summary attached as Exhibit 2 to this Settlement Agreement.
- ORS is charged by law with the duty to represent the public interest of South Carolina pursuant to S.C. Code § 58-4-10 (B). S.C. Code § 58-4-10(B)(1) through (3) read in part as follows:
  - ...'public interest' means a balancing of the following:
  - (1) concerns of the using and consuming public with respect to public utility services, regardless of the class of customer;
  - (2) economic development and job attraction and retention in South Carolina; and

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Order No. 2008-102 February 15, 2008

(3) preservation of the financial integrity of the State's public utilities and continued investment in and maintenance of utility facilities so as to provide reliable and high quality utility services.

ORS believes the Settlement Agreement reached among the Parties serves the public interest as defined above;

- 22) The Parties agree to advocate that the Commission accept and approve this Settlement Agreement in its entirety as a fair, reasonable and full resolution of all issues in the above-captioned proceeding and that the Commission take no action inconsistent with its adoption. The Parties further agree to cooperate in good faith with one another in recommending to the Commission that this Settlement Agreement be accepted and approved by the Commission. The Parties agree to use reasonable efforts to defend and support any Commission order issued approving this Settlement Agreement and the terms and conditions contained herein.
- The Parties agree that signing this Settlement Agreement will not constrain, inhibit, impair or prejudice their arguments or positions held in other collateral proceedings, nor will it constitute a precedent or evidence of acceptable practice in future proceedings. If the Commission declines to approve the Settlement Agreement in its entirety, then any Party desiring to do so may withdraw from the Settlement Agreement in its entirety without penalty or obligation.
  - 24) This Settlement Agreement shall be interpreted according to South Carolina law.
- 25) The above terms and conditions fully represent the agreement of the Parties hereto. Therefore, each Party acknowledges its consent and agreement to this Settlement Agreement by affixing its signature or by authorizing counsel to affix his or her signature to this document where indicated below. Counsel's signature represents his or her representation that his or her client has authorized the execution of the agreement. Facsimile signatures and email

February 15, 2008

signatures shall be as effective as original signatures to bind any party. This document may be signed in counterparts, with the original signature pages combined with the body of the document constituting an original and provable copy of this Settlement Agreement. The Parties agree that in the event any Party should fail to indicate its consent to this Settlement Agreement and the terms contained herein, then this Settlement Agreement shall be null and void and will not be binding on any Party.

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Docket No. 2007-385-C Order No. 2008-102 February 15, 2008

WE AGREE:

Representing the Office of Regulatory Staff

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C. Lessie Hammonds, Esquire

Office of Regulatory Staff 1441 Main Street, Suite 300

Columbia, SC 29201

Telephone: (803) 737-0803 Fax: (803) 737-0895

Email: lhammon@regstaff.sc.gov

Order Exhibit 2

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WE AGREE:

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Representing Bandwidth.com CLEC, LLC

John J. Pringle, Jr., Esquire Ellis, Lawhorne & Sims, P.A. Post Office Box 2285 Columbia, SC 29202 Telephone: (803) 343-1270

Fax: (803) 799-8479

Email: jpringle@ellislawhorne.com

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Order Exhibit 2 Docket No. 2007-385-C Order No. 2008-102 February 15, 2008

# State Of South Carolina State Budget and Control Board

**EXHIBIT 1** 

OFFICE OF RESEARCH & STATISTICS

MARK SANFORD, CHAIRMAN GOVERNOR

GRADY L. PATTERSON, JR. STATE TREASURER

RICHARD ECKSTROM COMPTROLLER GENERAL



REMBERT C. DENNIS BUILDING 1000 ASSEMBLY STREET, SUITE 425 COLUMBIA, SOUTH CAROLINA 29201

> Bobby Bowers DIRECTOR

HUGH K. LEATHERMAN, SR. CHAIRMAN, SENATE FINANCE COMMITTEE

ROBERT W. HARRELL, JR. CHAIRMAN, WAYS AND MEANS COMMITTEE

FRANK W. FUSCO EXECUTIVE DIRECTOR

August 2, 2004

To: Telephone Companies New to South Carolina

In an effort to continue providing quality emergency services to the citizens of South Carolina, the State 911 Office requests that before beginning telephone services in a county, you contact the 911 Coordinator in that county. This will allow both parties to obtain important information about providing 911 services in that county. If you have already begun services, then contact the coordinator as soon as possible.

A list of County 911 Coordinators can be found on the South Carolina E911 homepage at <a href="https://www.ors.state.sc.us/digital/E-911.ASP">www.ors.state.sc.us/digital/E-911.ASP</a>. If you have any questions related to 911 in South Carolina, you may contact E911 Coordinations at the Office of Research and Statistics at 803-734-3883. The person responsible for this can also be found on the 911 homepage. Please be aware that some cities may have their own E911 systems, these are also listed on the 911 homepage. These city coordinators will need to be contacted in addition to the county coordinators.

Order Exhibit 2

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Docket No. 2007-385-C Order No. 2008-102 February 15, 2008

**EXHIBIT 2** 

### Recommendations for Local Exchange Services Tariff No. 2

Original Page 20 2.5.2—The Company should modify the language in the paragraph as follows— "Failure of the Customer to pay all undisputed amounts by the Due Date is a material breach and a five (5) day written notice shall be required..."

Original Page 30 2.12.2.1.H—The Company should change the word "confirm" to "conform".

Original Page 39 4.1.3—Within the Chart, the Company states that Saturday through Sunday will be charged under the night weekend rates. However, the times listed are from 11pm to 8am. What rate will the Customer be charged if they use services between the hours of 8am and 11pm?

Original Page 40 4.2—Does the Company plan on providing Services to Residential Customers? If so, a new section will need to be added describing residential services, current rates, and maximum rates.

### Additional Recommendations:

- The Company should file all tariffs and tariff revisions with the Commission and provide a copy to the ORS
- The Company should include language referencing the Customers ability to discontinue service that conforms to SC Reg. 103-624.3
- If the Company has connection, reconnection, maintenance, premise visit, service, special service, restoral fees, etc. a description of these services should be included in the tariff along with current and maximum rates.
- Again, if the Company provides residential services, descriptions of these services as well as maximum and current rates should be included.

# Recommendations for InterExchange Services Tariff No. 1

Original Page 20 2.5.2—The Company should change the word "accruing" to "accrue".

Original Page 20 2.5.2—The Company should modify the language in the paragraph as follows—"Failure of the Customer to pay all undisputed amounts by the Due Date is a material breach and a five (5) day written notice shall be required..."

Original Page 24 2.6.4—There is a typo in second sentence—"The interest n the deposit shall accrue annually".

**EXHIBIT 2** 

Original Page 26 2.8.1—There is a typo in the second paragraph—"Records will be kept of Interruptions or Failures of Service which will include the date, time, duration, cause and steps taken to t correct...".

Original Page 27 2.11—The Company should add the following language to the end of the paragraph—"The Special Customer arrangements will be made available to the ORS upon request."

Original Page 30 2.12.2.1.H—The Company should change the word "confirm" to "conform".

<u>Original Page 34 3.2.1</u>—The final sentence in the paragraph is incomplete- "Such letter of notification shall"

Original Page 37 4.1.3—Within the Chart, the Company states that Saturday through Sunday will be charged under the night weekend rates. However, the times listed are from 11pm to 8am. What rate will the Customer be charged if they use services between the hours of 8am and 11pm?

Original Page 38 4.2.1—The Company should provide a description for the Select Plan and the Standard Plan. In other words, beside the rates, what is the difference in the two plans.

Original Page 39 4.2.2—The Company should provide a description of how mileage band is calculated.

### Additional Recommendations:

- The Company should file all tariffs and tariff revisions with the Commission and provide a copy to the ORS
- The Company should include language referencing the Customers ability to discontinue service that conforms to SC Reg. 103-624.3
- If the Company has connection, reconnection, maintenance, premise visit, service, special service, restoral fees, etc. a description of these services should be included in the tariff along with current and maximum rates.
- Again, if the Company provides residential services, descriptions of these services as well as maximum and current rates should be included.
- The recommendations marked as "typo" in IXC tariff No. 2 should be addressed in Local Exchange Tariff No. 1 as well.